

Realise | FAQ'S

Q | What changes for us right now?

A | Nothing operationally changes on day one. Same team, same service, same standards

Q | Is our contract changing?

A | No. Existing contracts remain in place.

Q | Is your legal entity changing?

A | No. You continue to contract with Realise HR Ltd.

Q | Are pricing or payment terms changing?

A | No. There are no changes unless formally notified in writing.

Q | Are billing / bank details changing?

A | No. Please continue to use existing details unless we explicitly tell you otherwise.

Q | What about our DPA / GDPR arrangements?

A | No day-one changes. Existing DPA and data handling arrangements remain in place.

Q | Who do we escalate issues to?

A | Your usual contacts and escalation paths remain the same.

Q | Who is now involved in the business?

A | Realise HR Ltd now has a new shareholder, Stephenson Capital. Claire remains CEO and continues to lead day-to-day.

Q | Will services change in the future?

A | Not immediately. Over time, this gives us more opportunities to expand capability and services where it makes sense for clients.

Q | Can we speak to someone about this?

A | Yes, your usual contact can arrange a reassurance call with Claire if helpful.